

IMPORTANT

To,

Rajkumar Rathinavelu,
B308 Platinum city, HMT Road
Yeshwanthpur

172,Bangalore,Karnataka-560022
Mobile : .

Dear Customer,

Re: Health Insurance Policy - P/161130/01/2019/006982

We are extremely thankful to you for your renewal instructions and payment of premium. We enclose the renewed policy based on our records. We would request you to kindly study the renewed policy carefully and revert to us if there is any discrepancy to enable us to attend to the same.

Kindly note that the above request is very important and if we do not hear anything from you within 15 days, we would presume that the policy issued by us is in order and the contract is concluded.

We would like to mention that we have incorporated the name of the intermediary as indicated by you.

We wish you good health and we look forward to serve you in the days to come.

With kind regards,



Authorised Signatory

In case of a need for hospitalization, kindly prefer our network hospital (list is available in our website) for a quick response to your claim request. Please stay in eligible room as stated in the policy, to avoid payment of proportionate increased charges claimed by the hospitals, from your hand.

SENIOR CITIZENS RED CARPET HEALTH INSURANCE POLICY
Schedule
Unique Identification No.IRDA/NL-HLT/SHA/P-HV.II/172/14-15

Policy No. : P/161130/01/2019/006982	Previous Policy No. : P/700002/01/2018/027873
Customer Code : AA0005284239	GSTIN : 06AAJCS4517L1Z2
Customer Name : Rajkumar Rathinavelu	SAC Code : 997133/Accident and Health Insurance Services
Proposer's Code : 7302513	Issue Office Code : 161130
Proposer's Name : Rajkumar Rathinavelu	Issue Office Name : Branch Office - Gurgaon III
Address : B308 Platinum city, HMT Road Yeshwanthpur 172,Bangalore,Karnataka-560022	Address : 8th Floor, Palm Court, Maharana Pratap Circle, Gurgaon-122001
Phone No : 9164753973//	Phone No :
E-mail Id : mail@rajkumar.in	E-mail Id : gurgaon3@starhealth.in
Proposer GSTIN : -	Place of Supply : -
Proposal Date : 30/06/2017	Fulfiller Code : SO161130
Date of Inception of first policy : 01/07/2017	Intermediary Code: WA0000000009 Name : M/S.Policy Bazaar Insurance Web Phone No : 1800-208-8787 Aggregator-By1 Ltd E-mail Id : custcare@policybazaar.com,gurgaon.ops@starhealth.in
Renewal Year : First Year	
Receipt No : 1439008963	
Receipt Date : 23/05/2018	
Premium :Rs 8,456 /-	
IGST @18% : 1,522 /- Stamp Duty :Re 1 /- Total Premium :Rs 9,978 /-	
Total Premium In Words : Rupees Nine Thousand Nine Hundred Seventy Eight Only	
Period Of Insurance From : 01/07/2018 00:00:00 Hrs To : Midnight Of 30/06/2019	

Details of Insured Persons :

Sl. No.	Name	Sex	Date of Birth	Age in Yrs	Relationship with Proposer	Sum Insured (Rs.)	ID Card No	Limit for OP Consultation (Per Policy Period)	Inception Date
1	Rathinavelu Chenniappan	M	16/06/1942	76	FATHER	200000	7302513-1	0	01/07/2017

Details of Pre Existing Diseases relating to the above person : NONE

Co-payment: This policy is subject to co-payment of 50% of each and every claim arising out of Pre-Existing Diseases and 30% of each and every claim for all other claims.

Please check whether the details given by you about the insured persons in the proposal form are incorporated correctly in the policy schedule. If you find any discrepancy, please inform us within 15 days from the date of receipt of the policy, failing which the details relating to the insured person given in the policy schedule are deemed to have been accepted by you.

Warranted that in case of dishonour of premium cheque(s), the Company shall not be liable under the policy and the policy shall be void abinitio (from inception).

Expenses relating to the hospitalisation will be considered in proportion to the room rent stated in the policy.

Entered by : PREMIA

Approved by : PORTAL

IRDAI Regn. No 129
Corporate Identity Number U66010TN2005PLC056649
Email ID : info@starhealth.in

For Star Health and Allied Insurance Company Ltd.

Authr

2 of 4

Attached to and forming part of Policy No. P/161130/01/2019/006982

Condition No. 4 regarding delay in payment of claim shall read as follows and not as stated in policy wordings:

"The Company shall pay interest as per Insurance Regulatory and Development Authority of India (Protection of Policyholders' Interests) Regulations, 2017, in case of delay in payment of an admitted claim under the Policy"

THE INSURANCE UNDER THIS POLICY IS SUBJECT TO CONDITIONS, CLAUSES, WARRANTIES, EXCLUSIONS ETC. ATTACHED. IMPORTANT

IN THE EVENT OF HOSPITALIZATION OF INSURED PERSON, INTIMATION SHOULD BE GIVEN TO THE COMPANY IMMEDIATELY, HOWEVER, WITHIN 24 HRS FROM THE TIME OF ADMISSION.

Sector Classification :

Urban		
-------	--	--

Toll Free No : 1800 425 2255 / 1800 102 4477 Email: support@starhealth.in, Fax No: 1800 425 5522.

Nominee Details

Nominee Details for the proposer					Appointee Details		
S.No.	Name	Relationship with proposer	Age	%	Appointee Name	Age	Relationship with Nominee
1	Vijayalakshmi K	Spouse	41	100			

In the event of the policy being withdrawn in future, intimation about the withdrawal will be sent 3 months prior to the date when renewal falls due. The insured will have the option of migrating to any other similar health insurance policy offered by the Company at the relevant time. Continuity of benefits for waiting period and bonus, if any and if applicable, will be given provided the insured had been renewing the policy without any break (or renewing within the grace period offered)

In witness whereof the undersigned being authorized by and on behalf of the company has set his hand at Branch Office - Gurgaon III on 23rd Day of May 2018.

Entered by : PREMIA

Approved by : PORTAL

For Star Health and Allied Insurance Company Ltd.

Auth



Hospitalisation Benefit Policy

Premium Certificate for the purpose of deduction under Section 80 D of Income Tax (Amendment) Act,1986

Policy No : P/161130/01/2019/006982 **Type Of Policy** :
Issue Office : 161130 - Branch Office - Gurgaon III
Address : 8th Floor, Palm Court,
Maharana Pratap Circle,
Gurgaon-122001
Toll Free No :
Email : gurgaon3@starhealth.in

This is to certify that Rajkumar Rathinavelu has paid Rs 9978 (Total Premium In Words : Indian Rupees Nine Thousand Nine Hundred Seventy-Eight Only) towards Premium for Hospitalization Insurance vide Policy No: P/161130/01/2019/006982 for the Period 01-JUL-18 To 30-JUN-19 issued on 23-MAY-18 .
Payment received by Cheque/Credit/Debit Card vide collection No:1439008963

Note :- This Certificate must be surrendered to the Insurance Company for issuance of fresh Certificate in case of Cancellation of the Policy or any alteration in the Insurance affecting the Premium.

Star Health and Allied Insurance Company Ltd.



Authorised Signatory

Entered by : PREMIA

Approved by : PORTAL

For Star Health and Allied Insurance Company Ltd.

Auth



4 of 4

Branch Office - Gurgaon III 8th Floor, Palm Court, , Maharana Pratap Circle, , Gurgaon-122001 , Gurgaon , 122001

Advance Premium Receipt

Customer Code : AA0005284239	Collection No : 11-01/1439008963
Received from : Rajkumar Rathinavelu	Collection Date : 23/05/2018
Customer Address : B308 Platinum city, HMT Road Yeshwanthpur	Office Code : 161130 - Branch Office - Gurgaon III
	GSTIN : 06AAJCS4517L1Z2
	Place of Supply : - State Code : -
Customer GSTIN : -	
Amount Collected : Rs. 9978 /-	Inclusive of tax : IGST @18%- Rs. 1522/-
Amount in words : Indian Rupees Nine Thousand Nine Hundred Seventy-Eight Only	
Towards the Following : PREMIUM RECEIPT ONLINE POLICY	

S. No.	Proposal Ref. No	Fulfiller Code	Intermediary Code	Amount Collected	Mode of Pay	Bank Name	CHQ/CC/DD No	CHQ/DD/BC Dt
1	R/161130/01/2019/007016	SO161130	WA0000000009	9978	CC	BANK	7020783271	23/05/2018

For Star Health and Allied Insurance Co. Ltd



Authorised Signatory

Note : Receipt Subject to realization of Cheque / DD
This is only an evidence of receipt of money by the company
Risk will commence once the proposal is examined and accepted

IRDA Regn. No 129

Corporate Identity Number U66010TN2005PLC056649

Email id : info@starhealth.in

DECLARATION BY THE INSURED:

I hereby declare that the information furnished in this claim form is true & correct to the best of my knowledge and belief. If I have made any false or untrue statement, suppression or concealment of any material fact, my right to claim reimbursement shall be forfeited. I also consent & authorize TPA / insurance company, to seek necessary medical information / documents from any hospital / Medical Practitioner who has attended on the person against whom this claim is made. I hereby declare that I have included all the bills / receipts for the purpose of this claim & that I will not be making any supplementary claim except the pre/post-hospitalization claim, if any.

Date:

Place:

Signature of the Insured

GUIDANCE FOR FILLING CLAIM FORM - PART A (To be filled in by the insured)		
DATA ELEMENT	DESCRIPTION	FORMAT
SECTION A - DETAILS OF PRIMARY INSURED		
a) Policy No.	Enter the policy number	As allotted by the insurance company
b) Sl. No/ Certificate No.	Enter the social insurance number or the certificate number of social health insurance scheme	As allotted by the organization
c) Company TPA ID No.	Enter the TPA ID No	License number as allotted by IRDA and printed in TPA documents.
d) Name	Enter the full name of the policyholder	Surname, First name, Middle name
e) Address	Enter the full postal address	Include Street, City and Pin Code
SECTION B - DETAILS OF INSURANCE HISTORY		
a) Currently covered by any other Medclaim / Health Insurance?	Indicate whether currently covered by another Medclaim / Health Insurance	Tick Yes or No
b) Date of Commencement of first Insurance without break	Enter the date of commencement of first insurance	Use dd-mm-yy format
c) Company Name	Enter the full name of the insurance company	Name of the organization in full
Policy No.	Enter the policy number	As allotted by the insurance company
Sum Insured	Enter the total sum insured as per the policy	In rupees
d) Have you been Hospitalized in the last 4 years	Indicate whether hospitalized in the last 4 years	Tick Yes or No
Date	Enter the date of hospitalization	Use mm-yy format
Diagnosis	Enter the diagnosis details	Open Text
e) Previously Covered by any other Medclaim/ Health Insurance?	Indicate whether previously covered by another Medclaim / Health Insurance	Tick Yes or No
f) Company Name	Enter the full name of the insurance company	Name of the organization in full
SECTION C - DETAILS OF INSURED PERSON HOSPITALIZED		
a) Name	Enter the full name of the patient	Surname, First name, Middle name
b) Gender	Indicate Gender of the patient	Tick Male or Female
c) Age	Enter age of the patient	Number of years and months
d) Date of Birth	Enter Date of Birth of patient	Use dd-mm-yy format
e) Relationship to primary Insured	Indicate relationship of patient with policyholder	Tick the right option. If others, please specify.
f) Occupation	Indicate occupation of patient	Tick the right option. If others, please specify.
g) Address	Enter the full postal address	Include Street, City and Pin Code
h) Phone No	Enter the phone number of patient	Include STD code with telephone number
i) E-mail ID	Enter e-mail address of patient	Complete e-mail address
SECTION D - DETAILS OF HOSPITALIZATION		
a) Name of Hospital where admitted	Enter the name of hospital	Name of hospital in full
b) Room category occupied	Indicate the room category occupied	Tick the right option
c) Hospitalization due to	Indicate reason of hospitalization	Tick the right option
d) Date of Injury/Date Disease first detected/ Date of Delivery	Enter the relevant date	Use dd-mm-yy format
e) Date of admission	Enter date of admission	Use dd-mm-yy format
f) Time	Enter time of admission	Use hh:mm format
g) Date of discharge	Enter date of discharge	Use dd-mm-yy format
h) Time	Enter time of discharge	Use hh:mm format
i) If Injury give cause	Indicate cause of injury	Tick the right option
If Medico legal	Indicate whether injury is medico legal	Tick Yes or No
Reported to Police	Indicate whether police report was filed	Tick Yes or No
MLC Report & Police FIR attached	Indicate whether MLC report and Police FIR attached	Tick Yes or No
j) System of Medicine	Enter the system of medicine followed in treating the patient	Open Text
SECTION E - DETAILS OF CLAIM		
a) Details of Treatment Expenses	Enter the amount claimed as treatment expenses	In rupees (Do not enter paise values)
b) Claim for Domiciliary Hospitalization	Indicate whether claim is for domiciliary hospitalization	Tick Yes or No
c) Details of Lump sum/ cash benefit claimed	Enter the amount claimed as lump sum/ cash benefit	In rupees (Do not enter paise values)
d) Claim Documents Submitted-Check List	Indicate which supporting documents are submitted	Tick the right option
SECTION F - DETAILS OF BILLS ENCLOSED		
Indicate which bills are enclosed with the amounts in rupees		
SECTION G - DETAILS OF PRIMARY INSURED'S BANK ACCOUNT		
a) PAN	Enter the permanent account number	As allotted by the Income Tax department
b) Account Number	Enter the bank account number	As allotted by the bank
c) Bank Name and Branch	Enter the bank name along with the branch	Name of the Bank in full
d) Cheque/ DD payable details	Enter the name of the beneficiary the cheque/ DD should be made out to	Name of the individual/ organization in full
e) IFSC Code	Enter the IFSC code of the bank branch	IFSC code of the bank branch in full
SECTION H - DECLARATION BY THE INSURED		
Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign.		



STAR HEALTH AND ALLIED INSURANCE COMPANY LIMITED

Regd. & Corporate Office: 1, New Tank Street, Valluvar Kottam High Road, Nungambakkam, Chennai - 600 034.
15, Balaji Complex, Whites Lane, 1st Floor, Royapettah, Chennai - 600 014.
Ph: 044 2888 6495

CIN : U69010TN2005PLC056649 Email: support@starhealth.in Website: www.starhealth.in IRDAI Regn. No: 129

CLAIM FORM - PART - B

700000

TO BE FILLED IN BY THE HOSPITAL

The issue of this Form is not to be taken as an admission of liability. Please include the original preauthorization request form in lieu of PART A (To be filled in block letters)

DETAILS OF HOSPITAL

a) Name of the Hospital: _____ c) Type of Hospital: Network Non Network (If non network fill section E)

b) Hospital ID: _____ Star's Hospital ID: _____

d) Name of the treating doctor: _____ e) Qualification: _____

f) Registration No. with State Code: _____ g) Phone No. _____ h) Email ID: _____

DETAILS OF PATIENT ADMITTED

a) Name of the Patient: _____

b) Insurance Policy Number: _____ c) Gender: Male Female

d) Age: Years Months e) Date of birth: ____/____/____

f) Date of Admission: ____/____/____ g) Time: ____:____:____ h) Date of Discharge: ____/____/____ i) Time: ____:____:____

j) Type of Admission: Emergency Planned Day Care Maternity k) If Maternity: i. Date of Delivery: ii. Gravida Status:

l) Status at time of discharge: Discharge to home Discharge to another hospital Deceased

DETAILS OF ILLNESS DIAGNOSED (PRIMARY)

a)	ICD 10 Codes	Description	b)	ICD 10 PCS	Description
i. Diagnosis:	<input type="text"/>	<input type="text"/>	i. Procedure 1:	<input type="text"/>	<input type="text"/>
ii. Secondary Diagnosis:	<input type="text"/>	<input type="text"/>	ii. Procedure 2:	<input type="text"/>	<input type="text"/>
iii. Comorbidities:	<input type="text"/>	<input type="text"/>	iii. Procedure 3:	<input type="text"/>	<input type="text"/>
iv. Comorbidities:	<input type="text"/>	<input type="text"/>	iv. Details of Procedure:	<input type="text"/>	<input type="text"/>
v. Duration of illness:	<input type="text"/>	<input type="text"/>			
vi. Past Medical History:	<input type="text"/>	<input type="text"/>			

c) Present ailment is a complication of PED? Yes No (If Yes, specify details) _____

d) Pre-authorization obtained: Yes No e) Pre-authorization Number:

f) If authorization by network hospital not obtained, give reason: _____

g) Hospitalization due to injury: Yes No i. If Yes, give cause: Self-inflicted Road Traffic Accident Substance abuse / alcohol consumption

h) If injury due to Substance abuse / alcohol consumption, Test Conducted to establish this: Yes No (If Yes, attach reports) iii. If Medico legal: Yes No iv. Reported to Police: Yes No

v. If not reported to police give reason: _____

DOCUMENTS SUBMITTED - CHECK LIST

Original form duly signed

Original Pre-authorization request

Copy of the Pre-authorization approval letter

Copy of photo ID card of patient verified by hospital

Hospital Discharge summary

Hospital Theatre notes

Hospital main bill

Hospital break-up bill

Investigation reports

CT/MRI/USG/HPE investigation reports

Doctor's reference slip for investigation

ECG

Pharmacy bills

MLC report & Police FIR

Original death summary from hospital where applicable

Any other, please specify

DETAILS IN CASE OF NON NETWORK HOSPITAL (ONLY FILL IN CASE OF NON-NETWORK HOSPITAL)

a) Address of the Hospital: _____

City: _____ State: _____

Pin Code: _____ b) Phone No. _____ c) Registration No.: _____

d) PAN: e) Number of Inpatient beds f) Facilities available in the hospital: i. OT: Yes No ii. ICU: Yes No

iii. Others: _____

DECLARATION BY THE HOSPITAL

We hereby declare that the information furnished in this Claim Form is true & correct to the best of our knowledge and belief. If we have made any false or untrue statement, suppression or concealment of any material fact, our right to claim under this claim shall be forfeited. The signature of the insured is taken on this form after Claim Form B is fully filled up by us.

Date: ____/____/____

Place: _____ Signature and Seal of the Hospital Authority: _____

(IMPORTANT: PLEASE TURN OVER)

SECTION A
SECTION B
SECTION C
SECTION D
SECTION E
SECTION F

Not to be Faxed / Scanned

GUIDANCE FOR FILLING CLAIM FORM - PART B (To be filled in by the hospital)		
DATA ELEMENT	DESCRIPTION	FORMAT
SECTION A - DETAILS OF HOSPITAL		
a) Name of Hospital	Enter the name of hospital	Name of hospital in full
b) Hospital ID	Enter ID number of hospital	As allocated by the TPA
c) Type of Hospital	Indicate whether In network or non network hospital	Tick the right option
d) Name of treating doctor	Enter the name of the treating doctor	Name of doctor in full
e) Qualification	Enter the qualifications of the treating doctor	Abbreviations of educational qualifications
f) Registration No. with State Code	Enter the registration number of the doctor along with the state code	As allocated by the Medical Council of India
g) Phone No.	Enter the phone number of doctor	Include STD code with telephone number
SECTION B - DETAILS OF THE PATIENT ADMITTED		
a) Name of Patient	Enter the name of hospital	Name of hospital in full
b) IP Registration Number	Enter insurance provider registration number	As allotted by the insurance provider
c) Gender	Indicate Gender of the patient	Tick Male or Female
d) Age	Enter age of the patient	Number of years and months
e) Date of Admission	Enter date of admission	Use dd-mm-yy format
f) Time	Enter time of admission	Use hh:mm format
g) Date of Discharge	Enter date of discharge	Use dd-mm-yy format
h) Time	Enter time of discharge	Use hh:mm format
i) Type of Admission	Indicate type of admission of patient	Tick the right option
j) If Maternity		
Date of Delivery	Enter Date of Delivery if maternity	Use dd-mm-yy format
Gravida Status	Enter Gravida status if maternity	Use standard format
k) Status at time of discharge	Indicate status of patient at time of discharge	Tick the right option
SECTION C - DETAILS OF AILMENT DIAGNOSED (PRIMARY)		
a) ICD 10 Code		
Primary Diagnosis	Enter the ICD 10 Code and description of the primary diagnosis	Standard Format and Open text
Additional Diagnosis	Enter the ICD 10 Code and description of the additional diagnosis	Standard Format and Open text
Co-morbidities	Enter the ICD 10 Code and description of the co-morbidities	Standard Format and Open text
b) ICD 10 PCS		
Procedure 1	Enter the ICD 10 PCS and description of the first procedure	Standard Format and Open text
Procedure 2	Enter the ICD 10 PCS and description of the second procedure	Standard Format and Open text
Procedure 3	Enter the ICD 10 PCS and description of the third procedure	Standard Format and Open text
Details of Procedure	Enter the details of the procedure	Open text
c) Present Ailment is a Complication of PED	Indicate whether present ailment is a complication of some pre-existing disease	Tick Yes or No
d) Pre-authorization obtained	Indicate whether pre-authorization obtained	Tick Yes or No
e) Pre-authorization Number	Enter pre-authorization number	As allotted by TPA
f) If authorization by network hospital not obtained, give reason	Enter reason for not obtaining pre-authorization number	Open text
g) Hospitalization due to injury	Indicate if hospitalization is due to injury	Tick Yes or No
Cause	Indicate cause of injury	Tick the right option
If injury due to substance abuse/alcohol consumption, test conducted to establish this	Indicate whether test conducted	Tick Yes or No
Medico Legal	Indicate whether injury is medico legal	Tick Yes or No
Reported To Police	Indicate whether police report was filed	Tick Yes or No
FIR No.	Enter first information report number	As issued by police authorities
If not reported to police, give reason	Enter reason for not reporting to police	Open Text
SECTION D - CLAIM DOCUMENTS SUBMITTED-CHECK LIST		
Indicate which supporting documents are submitted		
SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL		
a) Address	Enter the full postal address	Include Street, City and Pin Code
b) Phone No.	Enter the phone number of hospital	Include STD code with telephone number
c) Registration No.	Enter the registration number of patient	As allocated by the Hospital
d) PAN	Enter the permanent account number	As allotted by the Income Tax department
e) Number of Inpatient Beds	Enter the number of inpatient beds	Digits
f) Facilities available in the hospital	Indicate facilities available in the hospital	Tick the right option. If others, please specify
SECTION F - DECLARATION BY THE HOSPITAL		
Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign and stamp		



Star Health and Allied Insurance Co. Ltd.

Regd. & Corporate Office: 1, New Tank Street, Valluvar Kottam High Road, Nungambakkam, Chennai – 600 034.

Toll free Phone No: 1800425 2255 Toll free Fax No: 1800425 5522

CIN : U66010TN2005PLC056649 Email: info@starhealth.in Website: www.starhealth.in IRDAI Regn. No: 129

Proforma Service Request Form

Proposer Name *

Policy Number *

I request you to kindly effect the following change(s) in the policy

Change of address

Change of contact details

Change of Occupation

Correction in Insured details

Others

(please Tick the appropriate option(s))

Change of address :

New Address :

City :

State :

Pin code :

Country :

Change of contact details :

Email id :

Contact No. :

Change in Occupation :

Correction in Insured Details :

Name of the Insured person	Date of Birth	Gender

Others (Please specify any other Requirement):

Declaration:

I hereby declare that the information provided above are true to the best of my knowledge.

Date :

Place:

Signature of proposer

* Please fill mandatory fields

FOR BRANCH USE ONLY

Branch Name:

Received Date: